



Donna J. Cialone
**ISO 9001/AS9100/TS16949/
 ISO13485 Consultant**

Donna Cialone is an experienced Quality Management Professional, Auditor, and Consultant with over 15 years of experience. She has effectively worked with companies across the country and in countless industries.

EDUCATION

- Embry – Riddle Aeronautical University: B.S. Aviation Administration, A.S. Aeronautical Science
- Commercial Pilot's License with Instrument and Multi Engine Land Ratings
- ISO 9000:94; ISO9001:2000 Auditor/Lead Auditor Certification
- ISO9001:2008 Auditor/Lead Auditor Certification
- AS9100: Auditor/Lead Auditor Certification
- IRCA certified Lead Auditor # AO 16777

TECHNICAL

Proficient in MS Office including PowerPoint, Excel, Word, Access • Quicken • Microsoft Publisher • Visio 3-D • RF Flow diagramming

ISO9001 REGISTERED COMPANIES CITE THE FOLLOWING BENEFITS OF ISO9001 REGISTRATION:

- Improved Management
- Reduction in Customer Claims/Complaints
- Increased Operational Efficiency and Productivity
- Measurable Reduction in Waste
- Improved Employee Motivation
- Reduction in Overall Costs
- International Acceptance and Recognition

Contact Us for a FREE Confidential Consultation



Premier Quality Systems
389 Palm Coast Parkway SW, Ste. #4
Palm Coast, FL 32137
Phone: 386.445.0794
Toll Free: 1.888.588.4993
Email: donnac@pqs.biz
Web: www.pqs.biz



A Full Service Consulting Firm, Providing Training & Implementation Services in ISO9001, AS9100, ISO13485 and more.

PREMIER QUALITY SYSTEMS

A Full Service ISO9001 and AS9100 Consulting Firm Offering the Following Services:

- **Gap Audit** - Includes an examination of your Quality Manual, procedures and forms, an examination of your production areas, and interviews with employees to determine the relative compliance to the requirements of the standard.
- **Documentation Development** - We create a unique style and look to your Quality Manual, procedures and forms, in addition to fulfilling the requirements of the standards. No one else does this!
- **Training** - In addition to formalize training, we work with your employees in an "on-the-job" training environment.
- **Internal Auditing** - A real cost savings! Don't use valuable man hours that you need somewhere else. We also provide assistance with corrective actions. Properly scheduled Internal Audits will demonstrate your company's compliance to the standard and ensure that you are prepared for surveillance audits.
- **Preparation for Registration Audit** As part of our total service package, we look over your entire facility for signage, cleanliness and facility layout, and offer ISO9001 compliance.

PREMIER QUALITY SYSTEMS

About the Company

Premier Quality Systems tailors an ISO 9001, AS 9100 implementation plan designed around the specific needs of your company.

Our consultants are industry specific certified auditors, with experience in your type of business. They can actually save you money with their analysis of your business and their keen insight into the standards and the registration process.

To date, Premier Quality Systems has assisted numerous firms in the implementation of their quality systems and all have been successfully certified!

Our clients come from all types of industries such as machining, metal stamping, plastics, construction, marine, electronics, chip manufacturing, medical, aerospace and the auto and marine industries.

PQS will assist you in applying for a grant that may cover 50-75% of your costs!



WHAT OUR CUSTOMERS ARE SAYING ABOUT US

"We thought we could do it ourselves... We just never could get the momentum going to finish the job, nor were we familiar enough with the requirements of the standard. We contacted PQS and they had our Quality System in place within months!"

- Joe R., President, Neptune Tech Services



"Using a consultant helped us tremendously. We were guided through the process efficiently and implemented our system in 120 days, and we were recommended for certification."

- Kathy Pino, President, MS Electronix



"The first step in meeting customer satisfaction is establishing a quality management system designed for that specific result. The second step is contracting with a professional organization like Premier Quality Systems to ensure you arrive there on time with confidence."

- Richard DeBellis, Dir. of Contracts, Compro Computer Services



"By following Premier Quality Systems' advice, we were able to implement ISO9001 quickly. We enjoyed working with PQS so much that we hired them to do our Internal Audits. We are one of the first in the marine industry in the United States to adopt the ISO9001 standard and feel that it has given us recognition worldwide and helped to increase our business."

- Joe Ercey, Office Manager, Megafend

